RISK ADJUSTMENT PRODUCTIVITY SUITE

(RAPS)

1. What is the program
2. Where does it live
3. Databases
4. Issues and Fixes
5. This program was created by Brad for the VBC team. It is for VBC to be able to review charges and also check for upcoming appointments. RAPS has two sides, HCC and PVP. The link to get to RAPS is: <http://raps.summithealthcare.com>
6. The Link to get to RAPS is: <http://raps.summithealthcare.com> this is the front facing page that anyone allowed to access the page can see. For backend files and locations the staging and live service are run from the server: webservices and are labeled in IIS by RAPS and RAPS-staging. The files are also on webservices at: C:\intepub\Raps and C:\intepub\Raps-staging
7. Databases:
   1. Development
      1. VS-DEV-DB server name
         1. VBC\_CSS\_Athena\_Development
         2. VBC\_PVP\_Development
   2. Staging
      1. VS-dev-DB
         1. VBC\_CSS\_Athena\_staging
         2. VBC\_PVP\_Staging
   3. Live
      1. APPDB01
         1. VBC\_CSS\_Athena
         2. VBC\_PVP\_Athena
8. There is not often too many issues with this system, the common ones are:
   1. Issue with charges not removing
      1. This is due to the lock system that Brad set up, all that needs to be done is get the appointment Id from the person having the issue, then load the PVPRecordLocks table on the APPDB01 server and run the command: SELECT \* FROM PVPRecordLocks WHERE AppointmentID = ‘APPOINTMENT ID’ . Look for any locks that show null for the field LOCKRELEASEDATETIME, look at its ID and then run the command DELETE FROM PVPREcordLocks WHERE Id = ‘ID FROM NEEDED RECORD’. This will remove the lock and charge from the persons bucket.

Currently there are no other issues that will happen that need attention on RAPS, Brittany Mckinnis might ask for changes but none of these are considered issues.